



North Carolina

STRENGTHENING AND CONNECTING AMERICA'S MILITARY SERVICE
MEMBERS TO FAMILY, HOME AND COUNTRY
WWW.USO-NC.ORG

Q&A: Everything you need to know about how USO of North Carolina is preparing to support service members deployed as part of Hurricane Florence relief efforts and how you can get involved

Q1: How is the USO of North Carolina planning to support service members that will deploy to the disaster zone?

A1: The USO of North Carolina is preparing its mobile center and staff to deploy alongside the North Carolina National Guard in support of those efforts. The USO of NC will provide care packages, wifi access and other relief programs to those called to serve.

Q2: When will the USO of North Carolina team leave, and where will they go?

A2: The USO of NC is waiting to determine specific needs and locations after the storm hits. Our staff is working directly with the North Carolina National Guard and the national USO to monitor and assess the situation in various locations across the state. Plans will evolve quickly after the storm passes and may go through frequent changes, but we are predicting that we will travel out to groups of service members in the field in multiple locations to maximize the reach of our services to those who will need it most.

Q3: Can I come with the USO of North Carolina mobile center to support?

A3: Our plans are constantly evolving, and at this time, due to insurance limitations, we must handle these operations with our employees. If the opportunity for assistance from our volunteers arises as our plans develop, we will reach out to our volunteers through our Volunteer Management System (VMS).

Q4: How can I help?

A4: At this time, the most effective way to support our efforts includes fundraising and donations. Based on experience from USO of NC deployments in support of Hurricane Matthew and Hurricane Irma efforts, we often do not know what is needed until we're on the ground. Funds will allow us to make purchases as needed.

To encourage donations from your friends and family, you can start a fundraiser on your Facebook page, directing funds to the USO of North Carolina. You can also start a fundraiser at crowdrise.com, and allocate funds to the USO of North Carolina.

If you would like to donate directly, please do so at www.bit.ly/usoncrelief.

Q5: Does the USO of NC have enough staff to support these efforts?

A5: Yes, our team has a large list of pre-approved employees and vehicles ready to deploy at a moment's notice. There is enough staff to support the efforts predicted at this time. If volunteer support is needed, we will reach out for assistance through our VMS.

Q6: Who can I contact if I have additional questions?

A6: Our offices are closed for the duration of the storm for the protection of our employees. Please send us a message on our Facebook page (fb.com/usooofnc), or send our communications director an email: usoofnc1@gmail.com. For updates on USO of NC location closures, hours and operations visit uso-nc.org.

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